

A thick blue horizontal line with short vertical bars at each end, acting as a top bracket.

HOW TO SUBMIT A CORE RETURN

A thick blue horizontal line with short vertical bars at each end, acting as a bottom bracket.

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Filling out the Core Return Form

Go to www.bendixcorefreight.com or <https://b2bendix.com/US/en/USD/CoreInfoCenter>

Click **Submit Core Returns**

Bendix Core Center

Welcome to the Bendix Core Center

As a customer you will be able to access core reports, submit core returns, schedule shipments...and much more. Don't forget [Bendix Buys Cores](#) 

You must [Sign in](#) to your account to access the following links:

• **Submit Core Returns**

• [Search Core Returns](#)

• [Bendix Core Reports](#)

You must be signed in to submit a core return
Returning Customer

Please Sign-in

Email Address*

Password*

☐ Remember my log-in

[Forgot your password?](#)

Login »

Register with Bendix and get product availability, pricing, order information, and much more!

New User ?

Register »

Your return should be packaged and ready when you submit this form. You do have the option to save before submitting.

Please Note

Please fill in all required information once your return is **packaged and ready** for pickup to ensure an efficient core return process.

Date: This is prefilled based on the date you are submitting the request.

Date

03/03/2022

Core Return Month: This is prefilled based on the date you are submitting your request. Shipments submitted after the 15th of the month is considered next month of business (unless the 15th falls on a weekend or holiday, in which case anything shipped after the next following business day).

Core Return Month

MARCH

CR Number: This number will be used for your core acknowledgment and reconciliation purposes. If you do not provide one, the system will automatically assign you a number numerically. You do have the option to provide your own CR# by unchecking the box and entering it in this field.

This can be a reference number that you are already tracking internally, but you cannot use the same CR# more than once.

CR Number*

☒ If checked the system will create the CR Number

Customer ID: Select from the drop down the location that is submitting the core return.

Customer ID

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Contact Information:

Name: This is the name of the account user and cannot be changed.

Phone Number: In the event we have questions regarding this return, we will contact this number or the email address below.

Confirmation Email Address: This email address will also receive a copy of this core return form.

First Name	Last Name
Caitlyn	Lewis
Phone*	Confirmation email address*
440-329-9298	cores@bendix.com

Over 500lbs: If you are shipping over 500lbs or 100 brake shoes, Bendix will cover the cost of the freight for shipments following these instructions. Select Over 500lbs or 100 brake shoes. This will open up additional fields, starting with Pickup Address.

☒ Over 500lbs or 100 brake shoes
☐ Under 500lbs (please arrange your own shipment)

Pickup Address: You have the option to select from the drop down or add a new address.

Pickup Address

Select a pick-up address below:

Please Select

If the pickup address is not provided in the selection list above, please add a new address below:

☐ Add a new Address

Company Name* Address*

Checking **“Add a New Address”** will allow you to enter the information in these fields.

☒ Add a new Address

Company Name* Address*

Address 2 City*

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Alternate Contact: : If you would like to add a contact person other than what appears above (account user contact), enter that here. This person will also receive a copy of the core return form if you complete the email address field. Please ensure you also provide them with a copy of the BOL (made available after you submit) if necessary.

If contact person is different from the person above add below:

First Name	Last Name
<input type="text"/>	<input type="text"/>
Phone	Email
<input type="text"/>	<input type="text"/>


Warranty: If you are including warranty items with your return, check this box. *Please ensure your warranty items are boxed separately and cleared marked "warranty."*

Warranty Claim Number: Enter filed warranty claim number in this field.

Phone*	Confirmation email address*
<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Warranty Material Included? <small>Please clearly label the parts "warranty material"</small>	Warranty Claim Number <input type="text" value="W1234567"/>

Product Type: This ensures your return is shipped to the appropriate address for processing.

Product Type*

Please Select 

- ANY CORES (EXCEPT DRUM BRAKE SHOES)
- DRUM BRAKE SHOES ONLY
- MIXED DRUM BRAKE SHOES AND OTHER CORES**
- STEERING GEARS ONLY

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Product Information:

Core Group: Select the core group from the drop down.

*If you are unsure, please refer to the **Material/Core Group Search** function at the bottom of the B2Bendix Cores Center, where you can enter your part number for the core group and class.*

Core Group

09 AD-9 AIR C

Please Select

01 FLANGE COMPRESSORS

03 BRAKE VALVES

04 AIR DRYER CART

05 D2 GOVERNORS

06 AD COVER/PURGE VLV

09 AD-9 AIR DRYERS

Core Class: Select the core class of the core group you just selected.

Core Group

Core Class

09 AD-9 AIR C

29 AD-9 AIR DI

Please Select

11 AD-4 AIR DRYER

29 AD-9 AIR DRYER

Add Row

Core Grade: Select the condition of the material you are returning.

Our core inspectors will make the final determination upon receipt of your return.

Core Grade

Good Core

Please Select

Good Core

1- Part Damage

2- Parts Damaged

Scrap

Don't Know

Quantity: Enter the quantity you are returning of this core group and class.

Qty

1

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Upgrade: If your are upgrading the core, click the upgrade box and select the core group you are grading to.

Please ensure each core you are upgrading also has an orange upgrade tag attached to the part. Contact cores@bendix.com if you need additional tags.

Upgrade
Upgrade Core Class

☒

79 AD-9 AIR D

Please Select

79 AD-9 AIR DRYER

Weight: This is an estimated weight, calculated for you based on the quantity that you entered, by row and for the total of the return.

Core Group	Core Class	Core Grade	Qty	Upgrade	Upgrade Core Class	Weight approx. (lbs)	Total Weight (lbs)
2R BRAKE SH	2R RX AIR BRA	Good Core	200	<input type="checkbox"/>	Please Select	12	2400.0 ✕
Add Row							
Total			200				2400 ✕

If you have additional products to return, click **Add Row**. A new line will be available for you to enter. Add as many rows as needed. If you need to delete a line, click the **red x** to the right of the line that you would like to delete.

Core Group	Core Class	Core Grade	Qty	Upgrade	Upgrade Core Class	Weight approx. (lbs)	Total Weight (lbs)
2R BRAKE SH	2R RX AIR BRA	Good Core	200	<input type="checkbox"/>	Please Select	12	2400.0 ✕
Please Select	Please Select	Please Select		<input type="checkbox"/>	Please Select	0	0 ✕
Add Row							
Total			200				2400

Actual Weight: If you have the ability to weigh your return and it is different from the total estimated weight above, please enter that here. If you do not have the ability to weigh your return, please leave this blank and we will use the estimated weight above.

<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
Actual weight [?]			Actual weight [?]		
<input type="text" value="2550"/>			<input type="text" value="0.0"/>		

Package Type: Select the package type you are returning.

Pallets should be standard size, less than 48" tall and under 2,000lbs per pallet.


Package Type [?]

Package Qty: Enter the total number of boxes or pallets you are shipping here. *This is not the total number of cores, which is calculated for you above based on the quantities you enter for each core group.*


Package Qty

Save: If you need to pause, click save to return at a later time to complete your form. **This will be available only to you and will not be submitted to Bendix until you return and click submit.**

See page 8 below for steps to access your saved returns.

 You are saving this core return to be completed at a later date or when your shipment is ready for pickup. To open a saved form, go to Search Core Returns under My Account [here](#).

Final Review: Click this when you have entered all the products you are returning. **No changes can be made after this form has been submitted.**

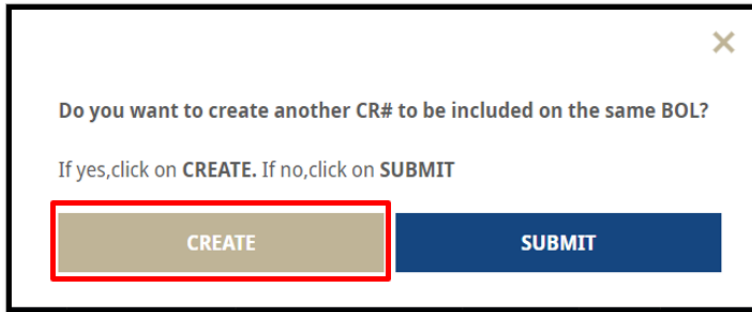
 Please review your form prior to submitting. You will be unable to edit your form after it has been submitted. Thank you, Your Bendix Core Team

Submit: Click after you have reviewed your core return and your shipment is **packaged and ready for pickup.**

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How to combine multiple CR# on the same BOL

Once you click on the **Submit** button the following pop-up box will open. If creating additional CR#'s on the same BOL click on the **CREATE** button.



Do you want to create another CR# to be included on the same BOL?

If yes,click on **CREATE**. If no,click on **SUBMIT**

CREATE **SUBMIT**

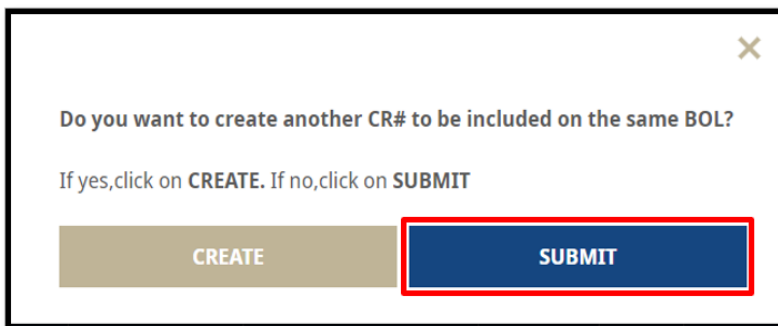
A new Core return form will open, and the following fields will be available for input (* are mandatory):

*The pickup address will only be available to be selected from the dropdown list or add a new Address on the first CR entered and will not be shown or available on any additional CR created.

- Can select a different customer ID
- Phone*
- Confirmation email address*
- Warranty Material Included (Optional)
- Warranty Claim Number (Optional)
- Contact person information (Optional)
- Fill out the remaining information
- Click on final review
- Click on **Submit** - this will open the Pop-up box

Once done with combining CR#, click on the **Submit** button to submit your core return. This will submit the core return and the process will be completed.

If you are **NOT** creating additional CR#'s on the same BOL, click the **Submit** button.



Do you want to create another CR# to be included on the same BOL?

If yes,click on **CREATE**. If no,click on **SUBMIT**

CREATE **SUBMIT**

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You will see a green box at the top to show this was successfully submitted. Click the link to go to your **Core Return Search** for your core return form and BOL.

You can also follow the steps on page 8 to reach your Core Return Search.

Thank you for submitting your core return request.

If your shipment is over 500lbs or 100 brake shoes, a bill of lading will be available [here](#).

If your shipment is under 500lbs, please ship **PREPAID** to the appropriate address below. please include a copy of the Bendix core return form.

✓ CANADA:
Bendix CVS LLC / FastFrate
9701 Hwy 50
Woodbridge, ON L4H 2G4
***The core return documents must also be emailed for <500 lb. Canadian shipments.

US:
Bendix CVS LLC
1850 Riverfork Dr.
Huntington, IN 46750
***UPS packages should be marked CORE on the outside

In the drop down, select the account you just submitted your core return under.

Customer ID

You can either enter the core return number or search by date. Click **Search** and the results will show below.

Any combined CR# will show the same Shipment Number and BOL PDF in the search grid

CR Number*

Submission Date From*

Submission Date To*




02/14/2022

03/03/2022

[Reset](#)
[Search »](#)

Contact cores@bendix.com if you have any issues or questions.

6 New Request(s) Found

CR#	CR Status	Creation Date	Core Return Month	Shipment Number	BOL PDF
100024076	SUBMITTED	02/21/2022	MARCH	976497	
100024077	SUBMITTED	02/21/2022	MARCH	976498	
100024078	SUBMITTED	02/21/2022	MARCH	976499	
100024152	OPEN	03/03/2022	MARCH		

The **CR#** column will show your **core return numbers**, whether you created your own number or allowed the system to generate. You can click this link to open a copy of your core return form.

Print and include copies of your core return form on the inside and outside of each box or pallet you are returning.

This form is also sent via email attachment after you click submit.

The **CR Status** column will show **OPEN** for core returns that have been saved, but not submitted.

The **CR Status** column will show **SUBMITTED** for core returns that have been submitted, both under and over 500lb shipments.

The **Creation Date** column will show the date your core return was **created**.

The **Shipment Number** column will show your shipment number for core returns that have been submitted, over 500lbs.

The **BOL PDF** column will show a **PDF icon** for core returns that have been submitted over 500s, if your BOL is now available. Click this icon and it will open your BOL.

Please print as many copies as needed for the carrier.

CR Number*

Submission Date From*

Submission Date To*

03/02/2022


03/04/2022

Reset



Search »

Contact cores@bendix.com if you have any issues or questions.

5 New Request(s) Found

CR#	CR Status	Creation Date	Core Return Month	Shipment Number	BOL PDF
100024162	SUBMITTED	03/04/2022	MARCH	976720	

If you see **REQUEST BOL** in this column instead of a PDF icon, we are still working on your BOL. Please wait a few moments and click this link. If it is now available, it will be replaced with the PDF link, which you can click to open and print your BOL. If it is not, please give more time and return, **clicking the link** to retrigger. If you do not see your BOL available for more than **30 minutes**, please reach out directly to Bendixcores@argus.com

SHIP DATE: 2022-05-30 12:00:00.0		BILL OF LADING - ORIGINAL	
SHIP FROM		BILL OF LADING #	
Your address will show here			
		BEND1119939	
SHIP TO (STOP 1)		CARRIER NAME:XPO LTL	
BENDIX CVS LLC		CARRIER CONTACT: 800-755-2728	
1850 RIVERFORK DRIVE		SCAC: CNWY	
HUNTINGTON, IN, 46750, USA		PRO NUMBER:	
FREIGHT CHARGES BILL TO			
BENDIX C/O ARGUS LOGISTICS			
PO BOX 4750			
TROY, MI, 48099, USA			
SPECIAL INSTRUCTIONS OR NOTES:		Pickup Date/Time: 2022-05-30 12:00:00.0	
		Dropoff Date/Time: 2022-06-02 00:00:00.0	
		FREIGHT TERMS: Collect	
ORDER INFORMATION		REFERENCE FIELDS	
ORDER #:		SHIPPING COMMENTS:	
PO #:			
Reference Name		Reference Value	
Core_Return_Number		Your address will show here	
Core_Return_Month			
Customer_Account_Number			

H/U Information						
H/U Qty.	H/U Type	Total Item wt	Class	Dimensions (L*W*H)	Stackable	Item Comments
2	Pallets	2518. lbs	55.00	48.00 * 48.00 * 48.00 INCH	false	
2		2518		TOTAL		

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If CR# have been combined the BOL will show all CR# combined, total QTY of all combined CR#, and total weight.

Reference Name	Reference Value
Core_Return_Month	SEPTEMBER
Customer_Account_Number	0001005950,0001005950
Core_Return_Number	100001153,100001154

H/U Information						
H/U Qty.	H/U Type	Total Itm wt	Class	Dimensions (L*W*H)	Stackable	Item Comments
7	Pallets	6300. lbs	55.00	48.00 * 48.00 * 48.00 INCH	false	
7		6300		TOTAL		

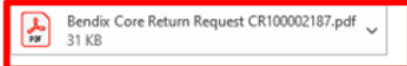
Your **core return form** will also be emailed as an attachment to the email address/addresses you provided. Your BOL will not be emailed and will need to be printed from the screen shown above.

Bendix Core Return(100002187)



Customerportal Knorr-Bremse Group
ner name

[If there are problems with how this message is displayed, click here to view it in a web browser.](#)



[My Account](#) | [Contact Us](#)

Core Acknowledgement

Dear Customer name

Thank you for completing the core return form online on 03/03/2022

Your core return number is 100002187

Please retain this information for your records and use the core return number for any communications regarding this core return. Please make sure to print two copies of this form to place one inside the box and one outside of the box.

By completing this process, the shipment will be tendered to the carrier. You will not need to contact the carrier for pickup. The carrier will not provide advanced noticed for pickup, your core return should be ready for transit when your core return is submitted. Use this Bendix BOL to ship your return. Do not reuse a previous BOL.

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Access Saved Returns:

On the left, under **My Account**, click **My Cores** and then click **Search Core Returns**.

My Account

My Profile

My Address Book

My Cores ▾

Submit Core Return

Search Core Returns

Core Reports

Search Core Group

Select the account you submitted the return under from the drop down.

Customer ID

You can either enter the core return number or search by date. Click Search and the results will show below. The CR Status will show **OPEN** for core returns that have been saved, but not submitted. Click the CR# of the return you would like to open and complete. From there you can adjust your information provided, complete your final review, and submit.

CR Number*

Submission Date From*

Submission Date To*

03/03/2022

03/03/2022

Reset

Search »

Contact cores@bendix.com if you have any issues or questions.

1 New Request(s) Found

CR#	CR Status	Creation Date	Core Return Month	Shipment Number	BOL PDF
100024152	OPEN	03/03/2022	MARCH		

If you have any questions or need further assistance please reach out to the Bendix Core Team at cores@bendix.com