

Technical Bulletin



Bulletin No: TCH-23-003 Rev 001

Initial Release Date: April 19, 2024

Revision Date: August 20, 2024

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Subject: **New Bendix® ACom® AE Diagnostic Software Now Available for Purchase**

On July 1, 2024, the new Bendix® ACom® AE PC-based diagnostic software became available for purchase for \$459 per license, per year.

Key information about Bendix ACom AE:

- Visit <https://bendixacom.cojali.com/> to purchase **Bendix ACom AE**. New users can create a login where they can purchase ACom AE, datalink adapters, harnesses, or diagnostic laptops, as needed.
- ACom AE can be installed on the same computer as Bendix® ACom® PRO™ but the two platforms cannot be used at the same time.
- The platform will be available in English, Spanish, and French. Users can interchange between the three (3) languages as needed.
- ACom AE platform updates are planned for August and November 2024, and again during Q1 2025. For each update, users must acknowledge the download and the installation when prompted.
- Trailer-specific information:
 - **Currently, the ACom AE platform DOES NOT fully support ANY of the Trailer ABS (TABS) trailer ECU's. For now, customers should continue to use ACom® Legacy for all current Trailer TABS ECU support activities.** Full support for all TABS Advanced ECUs is currently expected by Q1 2025. Bendix will issue a technical bulletin confirming full support availability.
 - The current TABS-6 Standard and Premium ECU's will *only* be supported by ACom Legacy (also embedded in the ACom AE platform).
- Bendix ACom AE provides comprehensive diagnostic, troubleshooting and reporting functionality for all Bendix and Sheppard ECUs. The ACom AE platform is RP1210C-compliant.
- The ACom AE add-on license will be available for purchase for Cojali Jaltest Diagnostics users. Please check with your authorized Cojali Jaltest Diagnostics distributor to determine when the ACom AE add-on will be available.
- For customer support on ACom AE, please call 1-800-AIR-BRAKE (1-800-247-2725), option 2, 2, 1, Monday through Thursday, 8:00 a.m. to 6:00 p.m., and Friday, 8:00 a.m. to 5:00 p.m. ET. Visit www.brake-school.com for additional educational materials for Bendix ACom AE.

Bendix ACom PRO information:

- Any active ACom PRO license will be supported until it expires or August 31, 2025; whichever comes first.
- The final day of ACom PRO availability for purchase (new license or renewal) is **August 31, 2024**. As of September 1, 2024, ACom PRO will be discontinued.
- To check your expiration date, launch ACom PRO, select Application Settings > Registration. The expiration date is shown below the license key. If "Subscription Active" is shown, the license is on auto-renewal. We recommend you to call 1-800-AIR-BRAKE option 2, 2, 2, to determine the exact expiration date.
- Technical assistance for ACom PRO has been updated. Customers can call 1-800-AIR-BRAKE (1-800-247-2725), option 2, 2, 2, to reach customer support.
- Until all ACom PRO licenses expire, Noregon's JPRO® platform will continue to support the existing Bendix products. Support for select newer products, including Bendix® GSBC® (Global Scalable Brake Control) and Bendix® GSAT® (Global Scalable Air Treatment) systems, is only available via the new ACom AE platform.