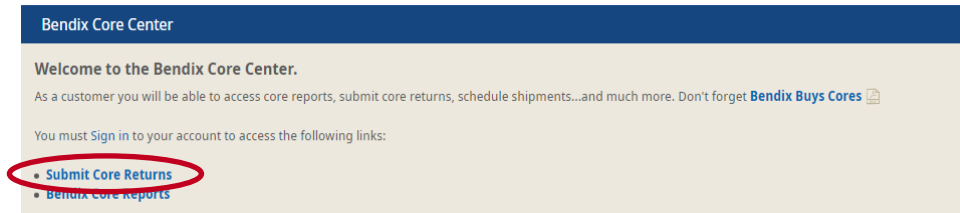


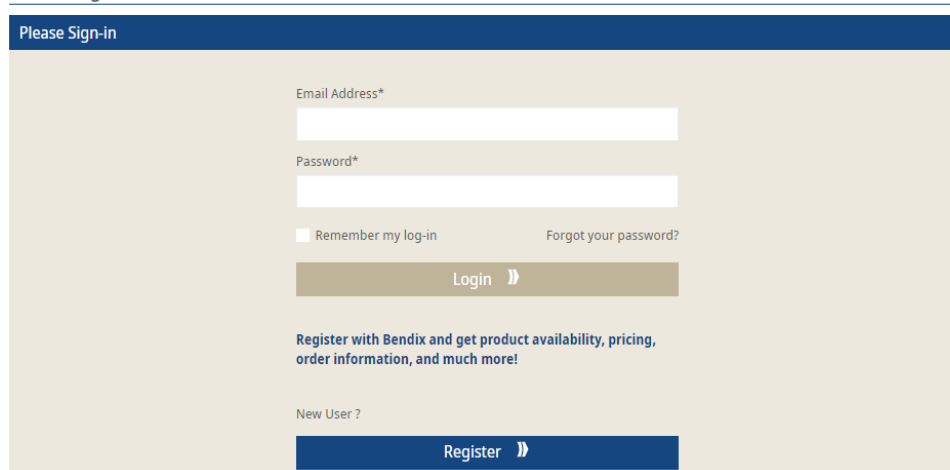
HOW TO SUBMIT A BENDIX CORE RETURN

FOR SHIPMENTS UNDER 500LBS

- Go to www.bendixcorefreight.com
- Click submit core returns



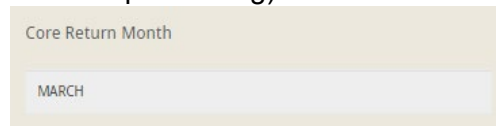
- You must be signed in to submit a core return
[Returning Customer](#)



- Filling out the core return form
 - **Date:** This is prefilled based on the date you are submitting the request.



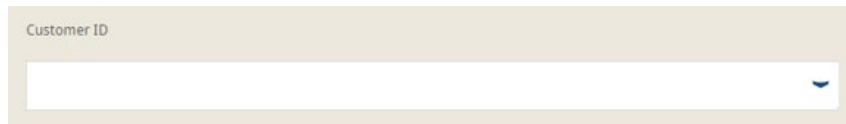
- **Core Return Month:** This is prefilled based on the date you are submitting your request. Shipments submitted after the 15th of the month is considered next month of business (unless the 15th falls on a weekend or holiday, in which case the next following business day is the last day to ship your cores for that month's processing).



- **CR Number:** This number will be used for your core acknowledgment and reconciliation purposes. If you do not provide one, the system will automatically assign you a number numerically. You do have the option to provide your own CR# by unchecking the box and entering it in this field. *This can be a reference number that you are already tracking internally, but you cannot use the same CR# more than once.*

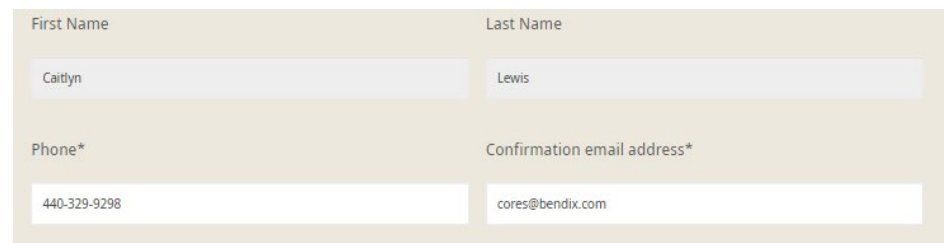


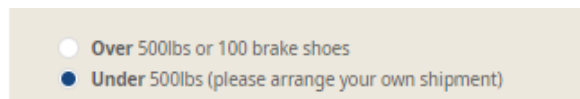
- **Customer ID:** Select from the drop down the location that is submitting the core return.

A screenshot of a web form showing a dropdown menu labeled "Customer ID". The menu is currently closed, showing a white input field with a blue downward arrow on the right side.

- **Contact Information:**

- **Name:** This is the name of the account user and cannot be changed.
- **Phone Number:** In the event we have questions regarding this return, we will contact this number or the email address below.
- **Confirmation Email Address:** This email address will receive a copy of this core return paperwork.

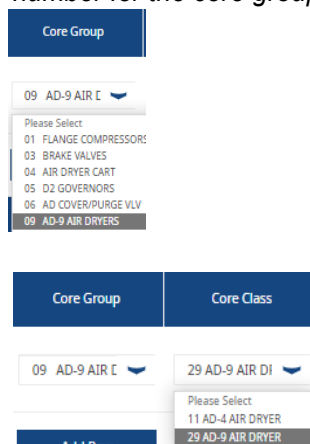
A screenshot of a contact information form. It has four fields: "First Name" with the value "Caitlyn", "Last Name" with the value "Lewis", "Phone*" with the value "440-329-9298", and "Confirmation email address*" with the value "cores@bendix.com".

A screenshot of a form showing two radio button options. The first option is "Over 500lbs or 100 brake shoes" with an unselected radio button. The second option is "Under 500lbs (please arrange your own shipment)" with a selected radio button.

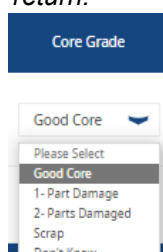
- **Product Information:**

- **Core Group:** Select the core group from the drop down.

*If you are unsure, please refer to the **Material/Core Group Search** function at the bottom of the B2Bendix Cores homepage, where you can enter your part number for the core group and class.*

A screenshot showing two dropdown menus. The first is labeled "Core Group" and has a list of options including "09 AD-9 AIR C", "01 FLANGE COMPRESSOR", "03 BRAKE VALVES", "04 AIR DRYER CART", "05 D2 GOVERNORS", "06 AD COVER/PURGE VLV", and "09 AD-9 AIR DRYERS". The second is labeled "Core Class" and has a list of options including "29 AD-9 AIR DI", "11 AD-4 AIR DRYER", and "29 AD-9 AIR DRYER".

- **Core Grade:** Select the condition of the material you are returning. *Our core inspectors will make the final determination upon receipt of your return.*

A screenshot of a dropdown menu labeled "Core Grade". The menu is open, showing options: "Good Core", "1-Part Damage", "2-Parts Damaged", "Scrap", and "Don't Know".

- **Quantity:** Enter the quantity you are returning of this core group and class.

Qty

1

- **Upgrade:** If you are upgrading the core, click the upgrade box and select the core group you are upgrading too.
Please ensure each core you are upgrading also has an orange upgrade tag attached to the part. Contact cores@bendix.com if you need additional tags. See the Bendix Core Handbook for eligible upgrades.

Upgrade Upgrade Core Class

☒

79 AD-9 AIR D

Please Select
79 AD-9 AIR DRIVER

- **Weight:** This is an estimated weight, calculated for you based on the quantity that you entered, by row and for the total of the return.

Core Group	Core Class	Core Grade	Qty	Upgrade	Upgrade Core Class	Weight approx. (lbs)	Total Weight (lbs)
09 AD-9 AIR E	29 AD-9 AIR DI	Good Core	1	<input checked="" type="checkbox"/>	79 AD-9 AIR D	23.5	23.5 <input checked="" type="checkbox"/>
Add Row							
Total			1				23.5 <input checked="" type="checkbox"/>

- If you have additional products to return, click **Add Row**. A new line will be available for you to enter. Add as many rows as needed. If you need to delete a line, click the **red x** to the right of the line that you would like to delete.

Core Group	Core Class	Core Grade	Qty	Upgrade	Upgrade Core Class	Weight approx. (lbs)	Total Weight (lbs)
09 AD-9 AIR E	29 AD-9 AIR DI	Good Core	1	<input checked="" type="checkbox"/>	79 AD-9 AIR D	23.5	23.5 <input checked="" type="checkbox"/>
Please Select	Please Select	Please Select		<input type="checkbox"/>	Please Select	0	0 <input checked="" type="checkbox"/>
Add Row							

- **Warranty:** If you are including warranty items with your return, check this box.
Please ensure your warranty items are boxed separately and cleared marked "warranty."

☒ Warranty Material Included?

Please clearly label the parts "warranty material"

- **Actual Weight:** If you have the ability to weigh your return and it is different from the total estimated weight above, please enter that here. If you do not have the ability to weigh your return, please leave this blank and we will use the estimated weight above.

<div>Actual weight [?]</div> <div>2550</div>	<div>Actual weight [?]</div> <div>0.0</div>
---	--

- **Package Type:** Select the package type you are returning (Box or Pallet).
Boxes shipped small parcel (UPS, FedEx, etc) should be clearly marked "CORE" on the outside of each box.
Pallets should be standard size, less than 48" tall and under 2,000lbs per pallet.

Package Type [?]

Box 

- **Package Qty:** Enter the total number of boxes or pallets you are shipping here. This is not the total number of cores, which is calculated for you above based on the quantities you enter for each core group.

Package Qty

1


- **Save:** If you need to pause, click save to return at a later time to complete your form. **This will be available only to you and will not be submitted to Bendix until you return and click submit.**

See page 7 below for steps to access your saved returns.

Save

Final Review

Submit

 You are saving this core return to be completed at a later date or when your shipment is ready for pickup. To open a saved form, go to Search Core Returns under My Account [here](#).

- **Final Review:** Click this when you have entered all the products you are returning. **No changes can be made after this form has been submitted.**

Final Review

Submit

 Please review your form prior to submitting. You will be unable to edit your form after it has been submitted. Thank you, Your Bendix Core Team

- **Submit:** Click this after you have reviewed your core return. You will see a green box at the top to show this was successfully submitted.


Final Review

Submit

Thank you for submitting your core return request.

If your shipment is over 500lbs or 100 brake shoes, a bill of lading will be available [here](#).

If your shipment is under 500lbs, please ship **PREPAID** to the appropriate address below, please include a copy of the Bendix core return form.



CANADA:
Bendix CVS LLC / FastFrate
9701 Hwy 50
Woodbridge, ON L4H 2G4
***The core return documents must also be emailed for <500 lb. Canadian shipments.

US:

Bendix CVS LLC
1850 Riverfork Dr.
Huntington, IN 46750
***UPS packages should be marked CORE on the outside

- You will then receive a copy of your core return form emailed to the email address you provided. Please print the attachment you receive in that email and include copies of this on the inside and outside of each box or pallet you are shipping. *Please ship your return to the Canadian address if you are located in Canada or to the U.S. address if you are located in the U.S.*

Bendix Core Return(100002187)



Customerportal Knorr-Bremse Group

To ○

If there are problems with how this message is displayed, click here to view it in a web browser.



Bendix Core Return Request CR100002187.pdf

31 KB



[My Account](#) | [Contact Us](#)

Core Acknowledgement

Dear

Thank you for completing the core return form online on 03/03/2022

Your core return number is 100002187

Please retain this information for your records and use the core return number for any communications regarding this core return. Please make sure to print two copies of this form to place one inside the box and one outside of the box.

- **Access Saved Returns:**

- After logging in, on the left under **My Account**, click **My Cores** and then click **Search Core Returns**.

My Account

My Profile

My Address Book

My Cores ▾

Submit Core Return

Search Core Returns

Core Reports

Search Core Group

- Select the account you submitted the return under from the drop down.

Customer ID

- You can either enter the core return number or search by date. Click Search and the results will show below. The CR Status will show OPEN for core returns that have been saved, but not submitted. Click the CR# of the return you would like to open and complete. From there you can adjust your information provided, complete your final review, and submit. If a return has already been submitted, you can also open and print a copy of the core return form here.

CR Number*

Submission Date From* 03/03/2022

Submission Date To* 03/03/2022

Reset Search »

Contact cores@bendix.com if you have any issues or questions.

1 New Request(s) Found

CR#	CR Status	Creation Date	Core Return Month	Shipment Number	BOL PDF
100024152	OPEN	03/03/2022	MARCH		